

THE OVERLOOK GRILL BY HARRISON'S

RESERVATION POLICIES FOR SATURDAY, MAY 8, 2020

Below are details of the Overlook Grill's dining options and policies for Saturday, May 9, 2020. We want to ensure that we will suit your dining needs and/or preferences; therefore, please read and understand the details of each option as well as our general policies for this day. Please make sure that all members of your party are aware of these terms and that the option you choose will fit the needs of your entire party. If you have any questions, please do not hesitate to contact us at (814) 364-9363.

Please Note: Checking the corresponding box on your Reservation Request Form will act as confirmation that you have read, understand, and accept the below terms and policies for Saturday, May 9, 2020.

AVAILABLE DINING OPTIONS ON MAY 9, 2020

We are offering one dining option for lunch and two different dining options for dinner on Saturday, May 9, 2020.

LUNCH TIME DINING

1) Select Celebration Menu (à la carte pricing)

With this option, you will be seated in The Overlook Grill's main dining room. Each member of your party will order à la carte from a select menu, to include options for Soup/Salad, Small Plate, Entrée, and Dessert. Your server will provide full table service for food and beverages, including beer, wine, and cocktails from our restaurant's full bar. For children 12 and under only, we will have à la carte options from Kids Menu selections. **This is the only dining option available from 11:30am until 2pm on Saturday, May 9. Our full lunch menu will not be available on this day.**

DINNER TIME DINING

1) Four-Course, Prix Fixe Dinner (\$47 or \$57 per person, depending on entrée chosen)

With this option, you will be seated in The Overlook Grill's main dining room. This is the only room in which this option is available. Each member of your party will choose one option from each course: Soup/Salad, Small Plate, Entrée, and Dessert. Your server will provide full table service for food and beverages, including beer, wine, and cocktails from our restaurant's full bar. For children 12 and under only, we will have the option of a three-course dinner for \$18. **This option will be offered from 3pm-10pm, with a maximum group size of 12 people after 4:45pm.**

2) A Taste of Harrison's Buffet (\$45 per person)

With this option, you will be seated in the Elevation 1809 Room. This is the only room in which this option is available. Your group will enjoy a buffet-style dinner to include soups, salads, appetizers, entrées, side dishes, and desserts. Your server will provide table service for beverages, including beer, wine, and cocktails from our restaurant's full bar. For children 12 and under only, the buffet price will be \$18. **This option will be offered from 4:30pm-9pm, with a minimum group size of 8.**

GENERAL DINING POLICIES FOR MAY 9, 2020 (applicable to all dining options)

- 1) The above options are the only ones available on Sat, May 9, 2020. **We will not be offering our full lunch or dinner menu. Please make sure all members of your party are aware of this.**
- 2) Your dining option must be chosen at the time of booking. If you are having dinner with us, everyone in your party must choose the same dining option (the prix fixe menu or the buffet).

- 3) Some of the items on each menu accommodate vegetarian or gluten-free diets. We may not be able to accommodate special dietary restrictions or requests aside from what is already represented in these menus.
- 4) No outside food or beverage is allowed in the dining room—including but not limited to bottles of wine, cakes or cupcakes—on this day.
- 5) Per person dinner prices for this day's menus are set. We will not be able to offer fewer courses for a lesser price. If the pricing or menu options do not suit your needs or preferences, please consider dining with us on Friday, May 8 or Sunday, May 10, when our full dinner menus will be available.
- 6) Per person prices do not include beverages, sales tax or gratuity.
- 7) 18% gratuity will be added to groups of 8 or more. Your server will inform you of this when you are given your bill.
- 8) Please be on time for your reservation. If you are running late, we can only guarantee we will be able to hold your table for 15 minutes past your reservation time. Please also keep in mind that this is a very busy day, and we will be accommodating other reservations at your table both before and after your own reservation.

CONFIRMING YOUR RESERVATION

- Once you have submitted your online reservation request, an Overlook Grill staff member will contact you either by email or by telephone to let you know whether or not we can accommodate your request.
- If we can accommodate your request for a reservation and you would like us to continue to hold the space for your party, we will require a valid credit card number at this time.
- We take your credit card information to hold your spot for this very busy day and in case of no shows and late cancellations that we cannot fill. Your card will only be charged if you do not show up for your reservation or in case of a late cancellation that we cannot fill (see below for Cancellation/"No Show" Policies).

CANCELLATION & "NO SHOW" POLICIES

Please make any changes to your reservation *no later than 5pm on Wednesday, May 6, 2020*. This includes cancellations and any changes to the number of people in your party. We cannot guarantee we will have space for increases in number.

Late-Cancellations:

- If the number of people in your reservation drops, or if you cancel your reservation after 5pm on May 6, 2020, we reserve the right to charge a late-cancellation fee to your credit card on file.
- If your reservation is for the Four-Course Prix Fixe Dinner in our main dining room, the late-cancellation fee is \$47 multiplied by the number of people in your reservation. If your reservation is for the Taste of Harrison's Buffet Dinner in Elevation 1809 Room, the late-cancellation fee is \$45 multiplied by the number of people in your reservation.
- We will not charge this late cancellation fee, however, if we can fill this spot with another reservation, and we will make every effort to do so.

"No Shows"—Complete or Partial:

- If no one in your party shows up for the reservation (a Complete "No Show"), we reserve the right to charge a "Complete No Show" fee to your credit card on file.
- If fewer people show up for your reservation than the number that was given to us no later than 5pm on Wednesday, May 6, 2020, we reserve the right to charge a "Partial No Show" fee to your credit card on file.
- "No Show" Fees: The "Complete No Show" fee is \$47 (or \$45 if for buffet) multiplied by the number of people in your reservation. The "Partial No Show" fee is \$47 (or \$45 if for buffet) multiplied by the number of people in your reservation that did not show up.

LOCATION & PARKING

The Overlook Grill is located at the Mt. Nittany Overlook Building in Centre Hall, PA. The street address is as follows:

559 N Pennsylvania Avenue (also called PA Rte 144)
Centre Hall, PA, 16828

The Overlook Grill has its own parking lot, but carpooling is encouraged on this busy weekend.

The Overlook Grill is located roughly 12 miles from the Bryce Jordan Center on Penn State's campus. Travel time with normal traffic conditions is about 20 minutes. Please allow extra time for travel due to congested traffic conditions on this weekend.

If you are traveling from out of town on this day, please keep in mind that traffic into State College will be much, much heavier than usual on this day, and your travel time will likely be much longer than on other days of the year.